# Risk Management

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### Risk Management

 "The process involved with identifying, analyzing, and responding to risk. It includes maximizing the results of positive risks and minimizing the consequences of negative events"

### Why Do We Manage Risk?

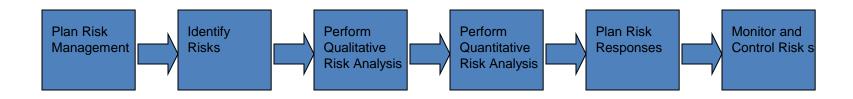
- Project problems can be reduced as much as 90% by using risk analysis
- Positives:
  - More info available during planning
  - Improved probability of success/optimum project
- Negatives:
  - Belief that all risks are accounted for
  - Project cut due to risk level

### **Key Terms**

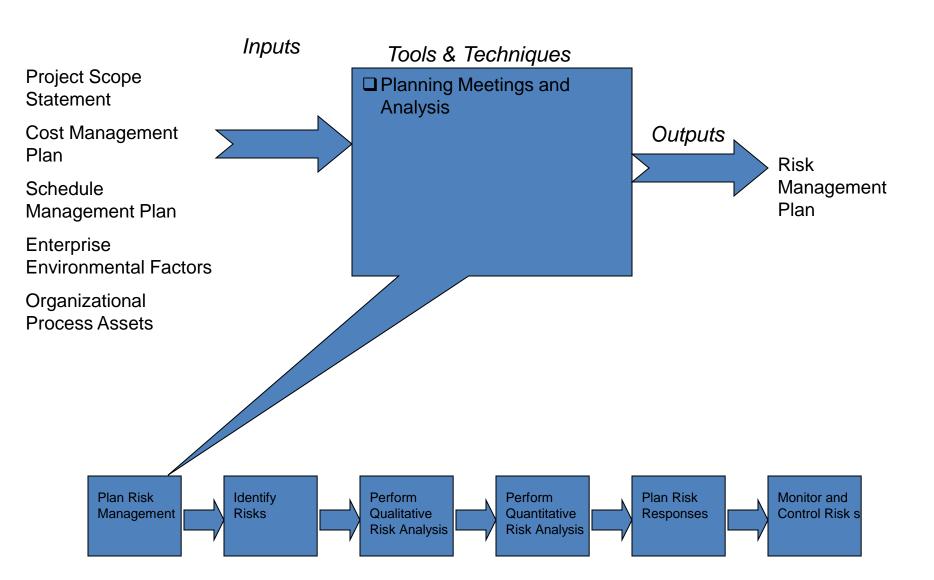
- Risk Tolerance The amount of acceptable risk
- Risk Adverse Someone that does not want to take risks
- Risk Factors
  - Probability of occurrence
  - Range of possible outcomes (impact or amount at stake
  - Expected Timing of event
  - Anticipated frequency of risk events from that source

### How Do We Manage Risk?

- Use the six risk management processes
  - Plan Risk Management
  - Identify Risks
  - Perform Qualitative Risk Analysis
  - Perform Quantitative Risk Analysis
  - Plan Risk Responses
  - Monitor and Control Risks



# Plan Risk Management



### What is a Risk Management Plan?

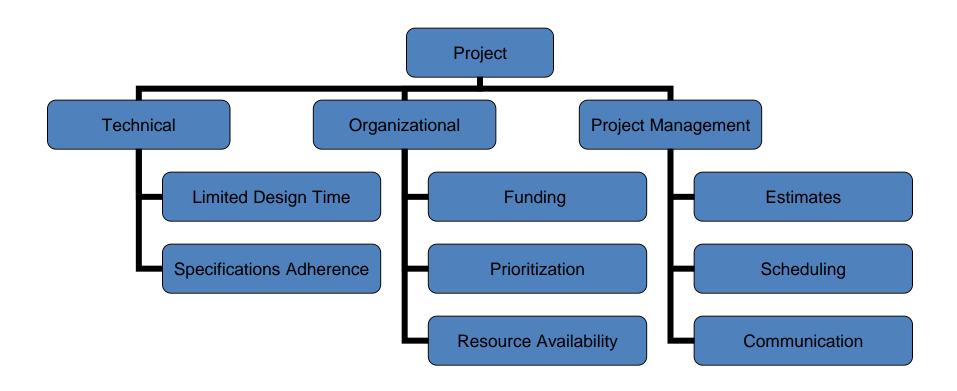
- Methodology Approach, tools, & data
- Roles & Responsibilities
- Budgeting Resources to be put into risk management
- Timing When and how often
- Risk Categories Risk Breakdown Structure (RBS)
- Definitions Risk probabilities and impact

### What is a Risk Mgmt Plan (Cont'd)?

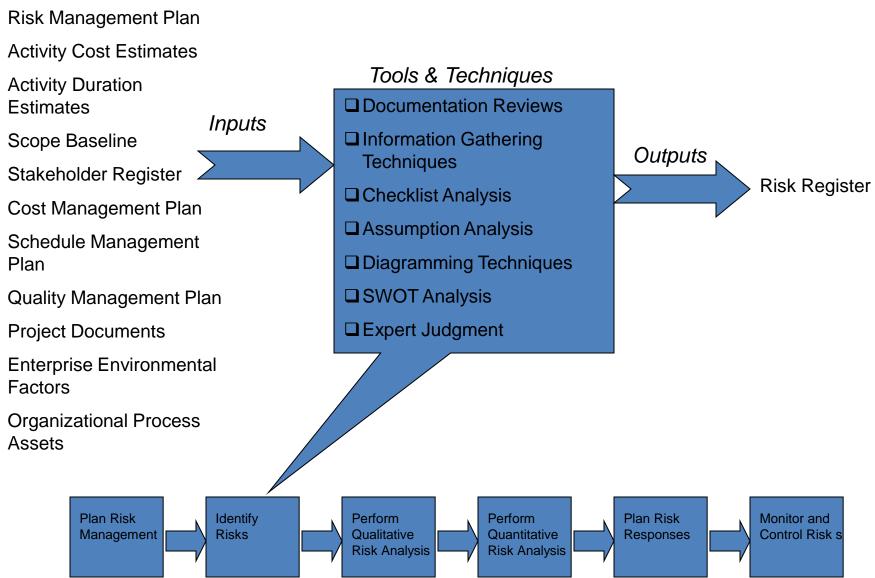
- Probability and Impact Matrix
- Stakeholder tolerances
- Reporting formats
- Tracking

### Risk Breakdown Structure

Lists categories and subcategories where risks may arise



### **Identify Risks**

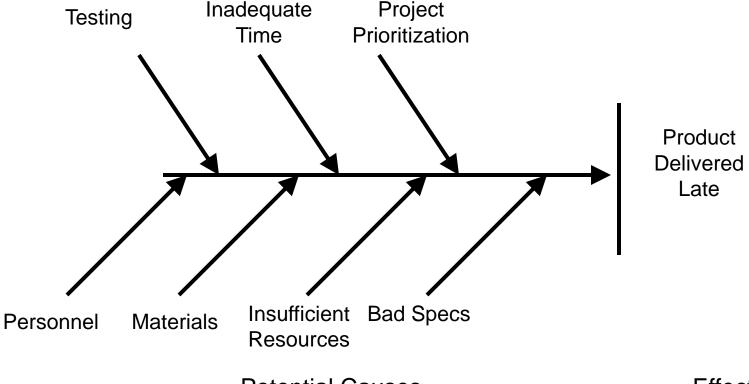


### Information Gathering Techniques

- Brainstorming
- Delphi technique
  - Successive anonymous questionnaires on project risks with responses summarized for further analysis
- Interviewing
- Root cause identification
- Strengths, weaknesses, opportunities, and threats (SWOT) analysis

# Diagramming Techniques

- Cause and Effect Diagrams
  - Also known as Ishikawa or fishbone



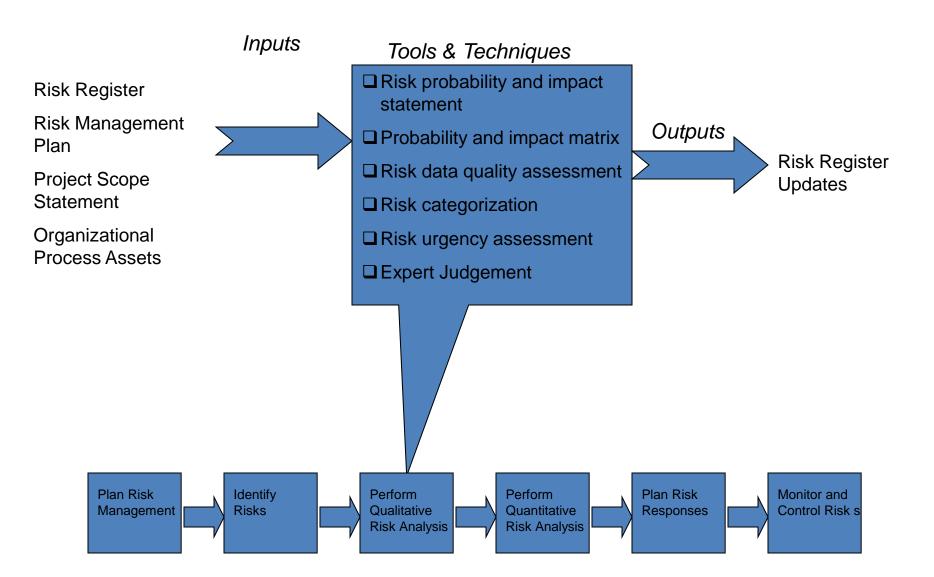
**Potential Causes** 

**Effect** 

### Risk Register

- List of
  - Identified risks
  - Potential responses
  - Root causes
- Updated risk categories (if required)

### Perform Qualitative Risk Analysis



### Methodologies

- Probability and Impact Matrix
  - Based on Failure Modes and Effects Analysis (FMEA)
  - From 1950's analysis of military systems

### **Probability and Impact Matrix**

Define Probability Scale & Impact Scale

#### Impact Scale

Consequence	Health and Safety				
Extreme	Fatality or multiple fatalities expected				
High	Severe injury or disability likely; or some potential for fatality				
Moderate	Lost time or injury likely; or some potential for serious injuries; or small risk of fatality				
Low	First aid required; or small risk of serious injury				
Negligible	No concern				

#### **Probability Scale**

Likelihood Class	Likelihood of Occurrence (events/year)
Not Likely (NL)	<0.01% chance of occurrence
Low (L)	0.01 - 0.1% chance of occurrence
Moderate (M)	0.1 - 1% chance of occurrence
High (H)	1 - 10% chance of occurrence
Expected (E)	>10% chance of occurrence

### **Probability and Impact Plots**

- Rate each risk on scales then plot on matrix
- Develop mitigation technique for risks above tolerance

		LIKELIHOOD								
72		NOT LIKELY	LOW	MODERATE	HIGH	EXPECTED				
	EXTREME	B14.1, B15.2, B16.2	A61.1, B14.1, B15.2, B16.2	A12.3, A61.2, A62						
	HIGH		A41.7, A42.2, A101.3, B21.1, B31.5, B31.6, B33.6	B11.2, B11.3, B32.2	A55.1, B11.1, B15.1, B16.1	B21.2				
CONSEQUENCE	MODERATE		A13, A22.2, A61.5, A81.6, B22.1, B23.1, B31.4, B33.4, B92.2	A21.1, A21.2, A22.1, A41.6, A52, A81.2, B12.1, B13.1, B13.2	A53.1, A55.2, A61.4, B12.2, B31.3, B33.3	A14.1, A41.8, A42.1, A92.1, B22.2, B23.2, B32.1				
	TOW	B17	A41 2, A41 4, A57, A92 2, A92 5, A101 2, A101 6, B14 2, B17, B31 2, B34 1, B37 1	A41.5, A63.3, A101.4, A63.5, B18, B31.1, B33.1, B36.1	A12.2, A41.1, A41.3, A53.2, A56, A61.6, A63.4, A71.1, A71.2, A81.4, A81.5, A92.3, B33.2	A11, A12.1, A14.2, A54, A61.3, A63.1, A63.2, A81.3, A92.4, A92.6, A101.5, A101.7, B34.2, B35.1, B36.2, B37.2, B53.2, B51, B52, B53, B71.1, B71.2, B94.2				
	NEGLIGIBLE		B41 1, B41 2, B41 3, B41 4, B85, B91 2, B91 3, B92 1, B93 1	A81.1, B92.3, B93.2, B93.3	B91.1	A91, B81.1, B81.2, B81.3, B81.4, B94.1				

### Risk Register Update

#### Add

- Probability and Impact Matrix results
- Perform quality check on results
- Categorize the risks to make them easier to handle
- Perform urgency assessment to determine which risk need immediate attention

# Risk Register

FMEA - Example Worksheet

FAILURE MODES AND EFFECTS ANALYSIS (FMEA) WORKSHEET.

		FAILURE MODES AN			, -							
_						CONSEQUENCES			-6			
MINE AREA/ COMPONENT	QI	FAILURE MODE	EFFECTS	PROJECT STAGE	ГІКЕГІНООБ	BIOLOGICAL IMPACTS & LAND USE	/ IMPACTS	PUBLIC CONCERN & IMAGE	HEALTH & SAFETY	LEVEL OF CONFIDENCE	MITIGATION/ COMMENTS	
ARD CONTROL	A1											
OPEN PIT	A11	pit walls generate acidity	increased acidity at treatment plant	PC	E	L	N	L	N	н	provide increased treatment	
TAILINGS STORAGE FACILITY	A12.1	inadequate blending of non-acid and acid forming tailings	increased acidity at treatment plant	O,PC	E	L	м	м	N	н	provide increased treatment/sludge storage, evaluate potential to improve blending	
MINE ROCK PILE	A12.2	inadequate cover material stockpiling	increased infiltration & acidity & delayed infiltration reduction	PC	н	L	м	М	N	н	provide increased treatment/water storage	
	A13		contaminated discharge in unexpected areas	O,PC	L	М	н	Н	L	М	provide independent QA/QC, provide additional capture or treatment	

#### NOTES:

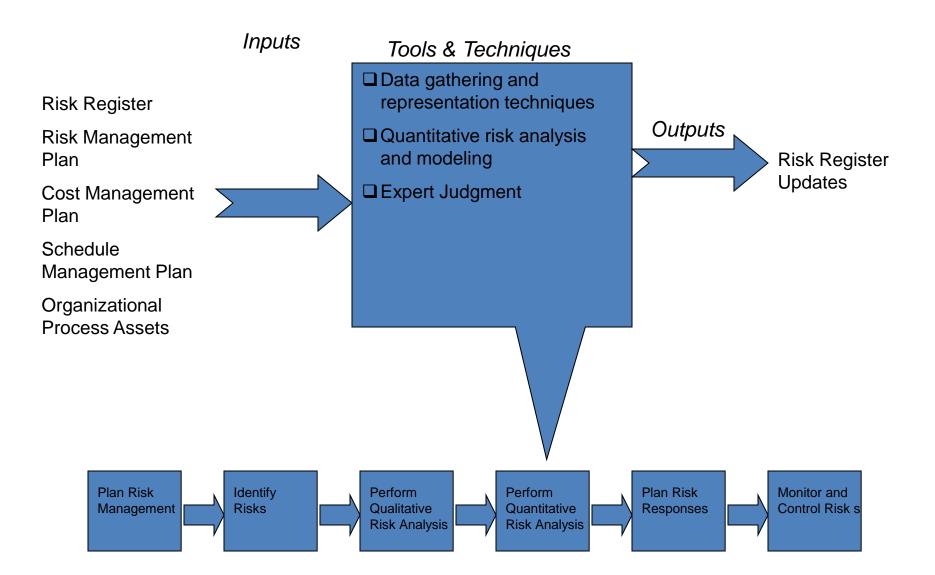
PROJECT STAGE: PC = POST CLOSURE O = OPERATIONS LIKELIHOOD

N = NOT LIKELY
L = LOW
M = MODERATE
H = HIGH
E = EXPECTED

CONSEQUENCES
N = NEGLIGIBLE
L = LOW
M = MODERATE
H = HIGH
E = EXTREME

LEVEL OF CONFIDENCE H = HIGH M = MODERATE L = LOW

### Perform Quantitative Risk Analysis



### Quantitative Risk Analysis

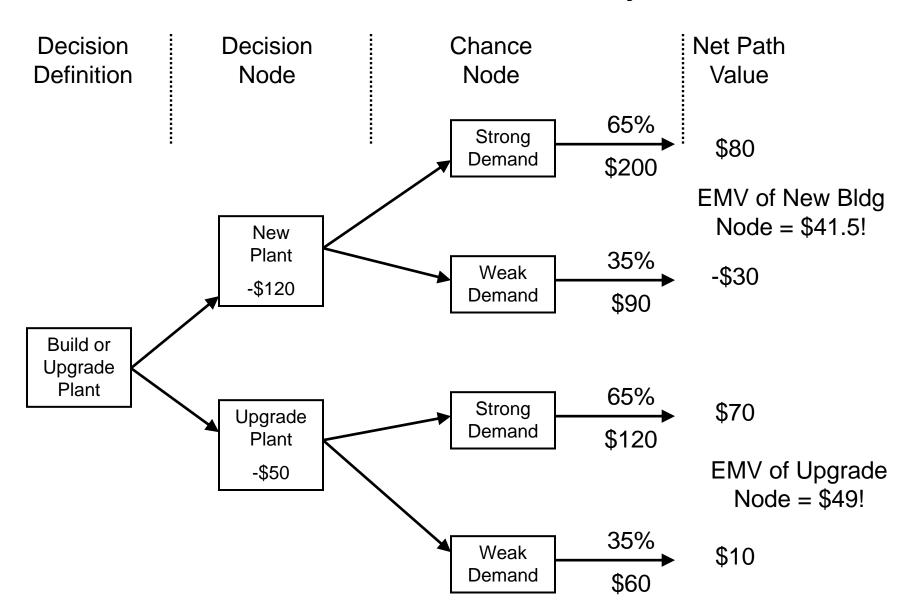
- Analyze numerically the probability and consequence of each risk
- Monte Carlo analysis popular
- Decision Tree analysis on test
  - Diagram that describes a decision and probabilities associated with the choices
- Expected Monetary Value Analysis (EMV)

### Expected Monetary Value (EMV)

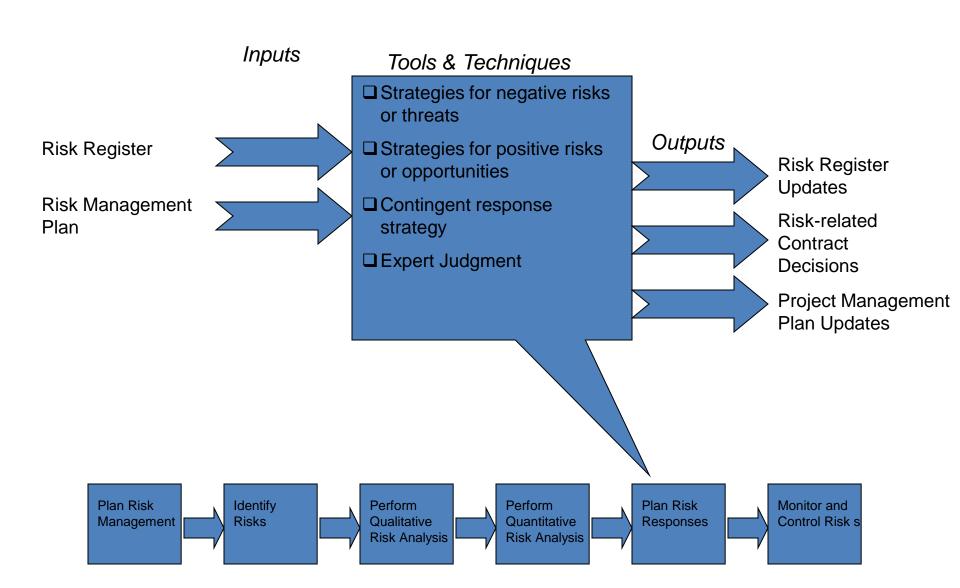
	Building		
	Cost	Probability	
Optimistic Outcome	\$150K	0.2	\$30K
Likely Outcome	\$225K	0.5	\$113K
Pessimistic Outcome	\$300K	0.3	\$100K

Expected Value \$243K

### **Decision Tree Analysis**



### Plan Risk Responses



### Strategies

- Negative Risks (or Threats)
  - Avoid
  - Transfer
  - Mitigate
  - Acceptance
- Positive Risks (or Opportunities)
  - Exploit
  - Share
  - Enhance
  - Acceptance

### **Monitor and Control Risks**

